



# Shri Vaishnav Institute of Management, Indore (M.P.)

Approved by AICTE, New Delhi, Affiliated to DAVV, Indore & RGPV,  
Bhopal (M.P.)

UGC-NAAC Accredited 'A' Grade Institute

Scheme No. 71, Gumasta Nagar, Indore-452009, Madhya Pradesh, India.

## Students Satisfaction Survey Feedback Analysis Report Session July 2020-June 2021

### Students Satisfaction Survey on Teaching Learning Facilities

Students Satisfaction Survey on Teaching Learning Facilities was conducted by the Institute for the session July 2020-June 2021. A Google Form was circulated among the students for the purpose of collecting feedback on 21 parameters of Teaching Learning Facilities. The analysis is as follows:

**Demographic Profile:** Total 945 students participated.

Course/Categor y	Male		Female		Total
	Number	Percent	Number	Percent	
BBA I yr	112	58	81	42	193
BBA II yr	64	47	71	53	135
BBA III yr	96	59	67	41	163
BCA I yr	49	58	35	42	84
BCA II yr	31	69	14	31	45
BCA III yr	25	66	13	34	38
B.Sc. (CS) I yr	12	55	10	45	22
B.Sc. (CS) II yr	8	38	13	62	21
B.Sc. (CS) III yr	11	69	5	31	16
B.Sc. (IT) I yr	2	67	1	33	3
B.Sc. (IT) II yr	3	60	2	40	5
B.Sc. (IT) III yr	4	67	2	33	6
MBA (FT) I yr	35	36	61	64	96
MBA (FT) II yr	24	36	42	64	66
MBA (FA) I yr	2	13	14	88	16
MBA (FA) II yr	12	33	24	67	36

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Q.1 How much of the syllabus was covered in the class?

Parameters	Below 30% (0)	30-54% (1)	55-69% (2)	70-84% (3)	85-100% (4)
No. of responses	51	234	298	244	118
Total points	0	234	596	732	472

Q.2 How well did the teachers prepare for the classes?

Parameters	Won't teach at all (0)	Indifferently (1)	Poorly (2)	Satisfactorily (3)	Thoroughly (4)
No. of responses	4	21	41	659	220
Total points	0	21	82	1977	880

Q.3 How well were the teachers able to communicate?

Parameters	Very poor communication (0)	Generally ineffective (1)	Just satisfactorily (2)	Sometimes effective (3)	Always effective (4)
No. of responses	5	20	140	265	515
Total points	0	20	280	795	2060

Q.4 The teacher's approach to teaching can best be described as

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	9	45	234	434	223
Total points	0	45	468	1302	892

Q.5 Fairness of the internal evaluation process by the teachers.

Parameters	Unfair (0)	Usually Unfair (1)	Sometimes unfair (2)	Usually Fair (3)	Always Fair (4)
No. of	8	18	69	337	513

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responses					
Total points	0	18	138	1011	2052

Q.6 Was your performance in assignments discussed with you?

Parameters	Never (0)	Rarely (1)	Occasionally / Sometimes (2)	Usually (3)	Everytime (4)
No. of responses	34	70	177	344	320
Total points	0	70	354	1032	1280

Q.7 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Parameters	Never (0)	Rarely (1)	Sometimes (2)	Often (3)	Regularly (4)
No. of responses	80	97	226	254	288
Total points	0	97	452	762	1152

Q.8 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Parameters	Not at all (0)	Marginally (1)	Moderately (2)	Very well (3)	Significantly (4)
No. of responses	21	41	185	507	191
Total points	0	41	370	1521	764

Q.9 The institution provides multiple opportunities to learn and grow.

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of	9	25	176	501	234

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responses					
Total points	0	25	352	1503	936

Q.10 Teachers inform you about your expected competencies, course outcomes and programme outcomes

Parameters	Never (0)	Rarely (1)	Occasionally /Sometimes (2)	Usually (3)	Every time(4)
No. of responses	14	50	151	349	381
Total points	0	50	302	1047	1524

Q. 11 Your mentor does a necessary follow-up with an assigned task to you

Parameters	I don't have a mentor (0)	Rarely (1)	Occasionally /Sometimes (2)	Usually (3)	Every time(4)
No. of responses	23	49	130	383	360
Total points	0	49	260	1149	1440

Q.12 The teachers illustrate the concepts through examples and applications

Parameters	Never (0)	Rarely (1)	Occasionally /Sometimes (2)	Usually (3)	Every time(4)
No. of responses	4	16	80	359	486
Total points	0	16	160	1077	1944

Q.13 The teachers identify your strengths and encourage you with providing right level of challenges

Parameters	Unable to (0)	Slightly (1)	Partially (2)	Reasonably	Fully (4)
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				(3)	
No. of responses	31	68	132	348	366
Total points	0	68	264	1044	1464

Q.14 Teachers are able to identify your weaknesses and help you to overcome them.

Parameters	Never (0)	Rarely (1)	Occasionally /Sometimes (2)	Usually (3)	Every time(4)
No. of responses	45	94	147	359	300
Total points	0	94	294	1077	1200

Q.15 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of responses	11	23	186	487	238
Total points	0	23	372	1461	952

Q.16 The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences

Parameters	Not at all (0)	Very little (1)	Somewhat (2)	Moderate (3)	To a great extent (4)
No. of responses	18	58	115	472	282
Total points	0	58	230	1416	1128

Q.17 Teachers encourage you to participate in extracurricular activities.

Parameters	Strongly disagree	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
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	(0)				
No. of responses	13	21	136	437	338
Total points	0	21	272	1311	1352

Q.18 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

Parameters	Not at all (0)	Very little (1)	Somewhat (2)	Moderate (3)	To a great extent (4)
No. of responses	17	47	102	425	354
Total points	0	47	204	1275	1416

Q.19 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Parameters	Below 29% (0)	30-49% (1)	50-69% (2)	70-89% (3)	Above 90% (4)
No. of responses	47	78	233	353	234
Total points	0	78	466	1059	936

Q.20 The overall quality of teaching-learning process in your institute is very good.

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of responses	1	8	142	509	285
Total points	0	8	284	1527	1140

Q. 21 Summary of the observations / suggestions to improve the overall teaching – learning experience in your institution.

Maximum number of students participated in the survey are satisfied with the teaching-learning process adopted by the Institute during the pandemic. Some of the suggestions provided by the participants to improve the current process are mentioned as follows:

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1. Offline classes should be started as early as possible especially for numerical and practical based subjects.
2. More focus should be given on overall development of students. Teachers need to give overview of topics which may have covered in previous semesters.
3. Students feel more comfortable with white board learning for the numerical subjects.
4. Students understand better through chalk an board concept in case of numerical subjects. Teaching can be made a blend of graphics and audio-visual pictures based on certain examples in addition to present mode of delivery.
5. Sometimes online sessions become one way communication. Teacher needs to reach to every student for doubts solving and make a class participative. Also, ten minutes break is required after each class.
6. The institute may provide online internships and virtual industrial visits during the pandemic. More number of activities are required to keep the students connected with teachers during pandemic.
7. Institute may offer short term certification courses. Extra classes are required to encourage the students for participation in debates and improve over English speaking & writing skills and communication skills.
8. Additional study material in the form of reference reading can be provided to the students e.g. e-books and other learning material. Frequent activities should be conducted so that the class becomes more happening.
9. Mentoring activity are being conducted in the Institute which needs to focus on moral boosting, participation in events and courage good study or perform better. Teachers are also requested to talk to the students about their life and teach them life skills.
10. Training and placement cell should provide career guidance and various career opportunities in different areas and also prepare them for placements.

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