



# Shri Vaishnav Institute of Management, Indore (M.P.)

Approved by AICTE, New Delhi,  
Affiliated to DAVV, Indore & RGPV, Bhopal (M.P.)  
UGC-NAAC Accredited 'A' Grade Institute  
Scheme No. 71, Gumasta Nagar, Indore-452009, Madhya Pradesh, India.

## Students Satisfaction Survey Feedback Analysis Report Session July 2021-June 2022

### Students Satisfaction Survey on Teaching Learning and Facilities

Students Satisfaction Survey on Teaching Learning Facilities was conducted by the Institute for the session July 2021-June 2022. A Google Form was circulated among the students for the purpose of collecting feedback on 30 parameters of Teaching Learning and Facilities. The analysis is as follows:

**Demographic Profile:** Total 665 students participated.

Course/Category	Male		Female		Total
	Number	Percent	Number	Percent	
BBA I yr	67	57	50	43	117
BBA II yr	66	53	58	47	124
BBA III yr	30	56	24	44	54
BCA I yr	5	83	1	17	6
BCA II yr	29	76	9	24	38
BCA III yr	11	48	12	52	23
B.Sc. (CS) I yr	11	58	8	42	19
B.Sc. (CS) II yr	0	0	1	100	1
B.Sc. (CS) III yr	2	67	1	33	3
B.Sc. (IT) I yr	10	71	4	29	14
B.Sc. (IT) II yr	0	0	0	0	0
B.Sc. (IT) III yr	0	0	1	100	1
MBA (FT) I yr	27	34	52	66	79
MBA (FT) II yr	40	34	76	66	116
MBA (FA) I yr	6	50	6	50	12
MBA (FA) II yr	11	31	24	69	35
MBA (MM) I yr	11	73	4	27	15
MCA I yr	5	63	3	38	8

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Q.1 How much of the syllabus was covered in the class?

	Below 30%	30-54%	55-69%	70-84%	85-100%
Parameters	(0)	(1)	(2)	(3)	(4)
No. of responses	74	13	81	200	297
Total points	0	13	162	600	1188

Q.2 How well did the teachers prepare for the classes?

	Won't teach at all	Indifferently	Poorly	Satisfactorily	Thoroughly
Parameters	(0)	(1)	(2)	(3)	(4)
No. of responses	4	7	29	473	152
Total points	0	7	58	1419	608

Q.3 How well were the teachers able to communicate?

	Very poor communication	Generally ineffective	Just satisfactory	Sometimes effective	Always effective
Parameters	(0)	(1)	(2)	(3)	(4)
No. of responses	6	16	112	224	307
Total points	0	16	224	672	1228

Q.4 The teacher's approach to teaching can best be described as

	Poor	Fair	Good	Very Good	Excellent
Parameters	(0)	(1)	(2)	(3)	(4)
No. of responses	8	35	179	289	154
Total points	0	35	358	867	616

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Q.5 Fairness of the internal evaluation process by the teachers.

Parameters	Unfair (0)	Usually Unfair (1)	Someti mes unfair (2)	Usually Fair (3)	Always Fair (4)
No. of responses	9	11	86	270	289
Total points	0	11	172	810	1156

Q.6 Was your performance in assignments discussed with you?

Parameters	Never (0)	Rarely (1)	Occasio nally/So metimes (2)	Usually (3)	Everytime (4)
No. of responses	31	53	121	243	217
Total points	0	53	242	729	868

Q.7 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Parameters	Never (0)	Rarely (1)	Someti mes (2)	Often (3)	Regularly (4)
No. of responses	64	80	169	141	211
Total points	0	80	338	423	844

Q.8 The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Parameters	Not at all (0)	Marginally (1)	Moderat ely (2)	Very well (3)	Significantly (4)
No. of responses	18	30	159	300	158
Total points	0	30	318	900	632

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Q.9 The institution provides multiple opportunities to learn and grow.

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of responses	12	24	134	316	179
Total points	0	24	268	948	716

Q.10 Teachers inform you about your expected competencies, course outcomes and programme outcomes

Parameters	Never (0)	Rarely (1)	Occasionally/Sometimes (2)	Usually (3)	Everytime (4)
No. of responses	16	31	100	262	256
Total points	0	31	200	786	1024

Q. 11 Your mentor does a necessary follow-up with an assigned task to you

Parameters	I don't have a mentor (0)	Rarely (1)	Occasionally/Sometimes (2)	Usually (3)	Everytime (4)
No. of responses	17	44	107	258	239
Total points	0	44	214	774	956

Q.12 The teachers illustrate the concepts through examples and applications

Parameters	Never (0)	Rarely (1)	Occasionally/Sometimes (2)	Usually (3)	Everytime (4)
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No. of responses	5	16	75	258	311
Total points	0	16	150	774	1244

Q.13 The teachers identify your strengths and encourage you with providing right level of challenges

Parameters	Unable to (0)	Slightly (1)	Partially (2)	Reasonably (3)	Fully (4)
No. of responses	34	57	129	214	231
Total points	0	57	258	642	924

Q.14 Teachers are able to identify your weaknesses and help you to overcome them.

Parameters	Never (0)	Rarely (1)	Occasionally/Sometimes (2)	Usually (3)	Everytime (4)
No. of responses	45	83	124	233	180
Total points	0	83	248	699	720

Q.15 The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of responses	13	20	153	303	176
Total points	0	20	306	909	704

Q.16 The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences

Parameters	Not at all (0)	Very little (1)	Somewhat (2)	Moderate (3)	To a great extent (4)
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No. of responses	12	51	95	319	188
Total points	0	51	190	957	752

Q.17 Teachers encourage you to participate in extracurricular activities.

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
No. of responses	7	15	103	300	240
Total points	0	15	206	900	960

Q.18 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

Parameters	Not at all (0)	Very little (1)	Somewhat (2)	Moderate (3)	To a great extent (4)
No. of responses	16	43	97	293	216
Total points	0	43	194	879	864

Q.19 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Parameters	Below 29% (0)	30-49% (1)	50-69% (2)	70-89% (3)	Above 90% (4)
No. of responses	9	26	118	299	213
Total points	0	26	236	897	852

Q.20 The overall quality of teaching-learning process in your institute is very good.

Parameters	Strongly disagree (0)	Disagree (1)	Neutral (2)	Agree (3)	Strongly agree (4)
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No. of responses	6	12	150	325	172
Total points	0	12	300	975	688

### Q.21 Your opinion about classroom infrastructure

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	40	68	230	222	105
Total points	0	68	460	666	420

### Q.22 The LCD projectors/audio visual aids used in classrooms

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	55	66	215	208	121
Total points	0	66	430	624	484

### Q.23 Availability of text books/reference books in library

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	18	52	153	242	200
Total points	0	52	306	726	800

### Q.24 Your opinion about library ambiance (space, facilities, overall environment)

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	15	30	164	231	225
Total points	0	30	328	693	900

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Q. 25 Computer labs are equipped with all the necessary requirements

Parameters	Not at all (0)	Very little (1)	Somewh at (2)	Moderately (3)	To a great extent (4)
No. of responses	17	39	116	283	210
Total points	0	39	232	849	840

Q. 26 Internet/Wi-fi facility is available in the Institute campus

Parameters	Have no idea (0)	Slightly (1)	Partially (2)	Reasonably (3)	Fully (4)
No. of responses	176	78	104	160	147
Total points	0	78	208	480	588

Q. 27 Canteen facility in campus

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	30	49	222	212	152
Total points	0	49	444	636	608

Q. 28 The sports facility (indoor/outdoor games) in the Institute

Parameters	Poor (0)	Fair (1)	Good (2)	Very Good (3)	Excellent (4)
No. of responses	56	81	218	185	125
Total points	0	81	436	555	500

Q. 29 Fresh drinking water facility is available in the Institute

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Parameters	Never (0)	Rarely (1)	Occasionally (2)	Usually (3)	Always (4)
No. of responses	8	33	48	189	387
Total points	0	33	96	567	1548

Q.30 Training and Placement Cell is effectively functional

Parameters	Unable to (0)	Slightly (1)	Partially (2)	Reasonably (3)	Fully (4)
No. of responses	39	51	112	238	225
Total points	0	51	224	714	900

Q. 31 Summary of the observations / suggestions to improve the overall teaching – learning experience in your institution.

Maximum number of students participated in the survey are satisfied with the teaching-learning process adopted by the Institute during the pandemic. Some of the suggestions provided by the participants to improve the current process are mentioned as follows:

- Soft skills training sessions are required for the students at both UG and PG level. These classes must be included from the first year in the regular time-table
- More industrial visits should be organized to understand the working of industry, at-least thrice a semester.
- Field work and internship opportunities should be provided for practical exposure.
- Practical Approach should be used for teaching theory subjects
- Practical Subjects should be taught using white board and not with PPT
- Extra attention must be given on slow learners
- Weekly doubt sessions should be conducted for practical subjects
- Mentoring system should be strengthened
- Project and real time problems should be given as a part of class assignment. Assignments should be research oriented.
- Monthly updates on students progress should be provided
- Subject related activities must be conducted on every weekend. Sports activities should be a part of regular time table.

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- Placement activities need to be strengthened. Focus should be on bringing reputed companies for campus placements for all the domains.
- Student Cell must be introduced for dissemination of information. Scholarship updates and other students' related information should be shared timely through this cell.
- Administrative processes should be made simpler for students.
- Student Representative must be included in the cultural committee of the Institute
- IT facilities must be improved, projectors are not working properly. Every class must have speakers as well so that the classroom can be audio-visual in real sense.
- Parking Facility need to be improved
- Renovation of classrooms is required. In some classes furniture is in very poor condition.
- Hygiene of Girls washroom should be maintained

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