



# Shri Vaishnav Institute of Management, Indore (M.P.)

Approved by AICTE, New Delhi, Affiliated to DAVV, Indore & RGPV,

Bhopal (M.P.)

UGC-NAAC Accredited 'A' Grade Institute

Scheme No. 71, Gumasta Nagar, Indore-452009, Madhya Pradesh, India.

## Students Satisfaction Survey

### Action Taken Report

Session July 2020-June 2021

The analysis of the Student Satisfaction Survey for the session July 2020-June 2021 was submitted by the Feedback Committee to IQAC. A meeting of all the faculty members was called by the Director and Chairman, IQAC to discuss the feedback. The following points were discussed during the meeting.

The said feedback has been collected for the session July 2020-June 2021. During this session, due to Covid 19 pandemic the Online Classes were conducted as per the directives of Govt. of Madhya Pradesh and Higher Education. Offline classes will be conducted as per the instructions of higher authorities.

Director advised all the faculty members to give an overview of the syllabus contents during classes on regular intervals to bring out the conceptual clarity and refresh the subject contents among the students. Faculty members teaching numerical/practicals based subjects were advised to use whiteboard and markers and adjust the device cameras towards the whiteboard, for better understanding of the students with respect to that particular subject. They were also advised to use more videos or graphics to make the subject content interesting.

It was also discussed in the meeting that online discussions may be encouraged or surprise tests may be taken to improve the connect between students and teachers. Teacher may provide a gap of few minutes during class to encourage the students discuss the concepts among themselves.

Training and Placement Officer was informed to take a note of this point. He was advised to arrange online training sessions, mock interviews and soft skills classes so that even during pandemic the students prepare themselves for placements. Similarly online group discussion and debate forums were also advised to be arranged for all the programmes/semesters to improve communication skills of the students.

All the Class Coordinators/Mentors were advised to increase their connect with their mentees. Mission Connect was introduced for the purpose to understanding the student and their parents' well being during lockdown period. They were also advised to share additional reading/learning material with students so that students, during the pandemic time can utilize this time for self development.

Dr. George Thomas

Director

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Further it was also suggested by Director that the above recommendations are required to be implemented in next session i.e. July 2021-June 2022 by all the faculty members. The Heads of the Department and Programme Coordinators will monitor and provide the outcome report.

Submitted by  
Institute Feedback Committee

Dr. George Thomas  
Director  
Shri Vaishnav Institute of Management  
INDORE (M.P.)