



SHRI VAISHNAV INSTITUTE OF MANAGEMENT

(Approved by AICTE, Govt. of M.P. , Affiliated to Devi Ahilya University,
Indore and RGPV Bhopal, M.P.)

(UGC - NAAC accredited 'A' Grade Institute)

Scheme No. 71, Gumasta Nagar, Indore -452 009 (M.P.)

Ph.: 0731-2780011, 2789925 Fax: 0731-2789926 E-mail: svimi@svimi.org

Criterion V

Student Support and Progression

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances

Including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

Obtained Grade from NAAC: 2

Expected Grade from NAAC: 4


HEI Input: A. All of the above

Findings of DVV: Provide Circular/ web-link/ committee report justifying the objective of the metric. Provide Proof of constitution of Internal Complaints/ Grievances Committee formation / other committees as per UGC norms for 2021-22.

Response from HEI: The PDF file containing circulars of the Internal Committee formed in the year 2021-22 duly signed by competent authority was provided along with the link <https://www.svimi.org/committees.php>.

DVV Remark: DVV has select C. Any 2 of the above as per shared report by HEI.

Reason for NAAC Appeal:


Director
Shri Vaishnav Institute of Management
INDORE (M.P.)

1. The Institute has a proper mechanism for solving the grievances and ensures the timely redressal of the grievances through the committees.
2. The institute has a policy document for curbing harassment at workplace and Gender Equality Policy.
3. The Institute has the following students centric committees:
 - a. Anti-Ragging Committee
 - b. Women Empowerment Cell
 - c. Students' Welfare & Grievance Redressal Committee
 - d. Internal Complaint Committee
 - e. Discipline Committee
 - f. SC/ST/OBC Committee
4. Regular meeting of these committees are held and action is taken for any such grievances reported.
5. The Gazette Notification of UGC and documents of affiliating University, policy documents, mechanism for submission of students' grievances, minutes of meetings, action taken reports are available for the ready reference.

All evidences are enclosed for review and reconsideration for upgradation of Grade.

The expected grade is 4.



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S.No.	Particulars	Link
1	Implementation of guidelines of statutory/regulatory bodies	View Document
2	Organization wide awareness and undertakings on policies with zero tolerance	View Document
3	Mechanisms for submission of online/offline students' grievances	View Document
4	Timely redressal of the grievances through appropriate committees	View Document